



CLAIM CHECKLIST

How to make a claim on your warranty

Handy Notepad

Authorised repairer:

Repairer Number:

Repairer Email:

Warranty Number:

Vehicle Rego:

Make / Model:

Odometer:

Attachments

☐ Service history / invoices

☐ Photos (if requested)

☐ Diagnostic report

- ☐ I **will not authorise** any repairs until Shield Pro has assessed my claim and advised an outcome.
- ☐ I **will read my Warranty Terms & Conditions** to confirm failure is covered.
- ☐ I have contacted **Shield on** admin@shieldprotectionaustralia.com.au for details of the nearest **Approved Repairer**
- ☐ I understand if my claim is **declined**, I may be liable for diagnosis and repairs carried out.
- ☐ I have authorised the Approved Repairer to provide a **diagnostic report**, including cause of failure and repair cost.
- ☐ I have instructed the Approved Repairer to send **Shield:**
 - the report
 - my warranty number
 - current vehicle odometer reading
 - via email to: admin@shieldprotectionaustralia.com.au
- ☐ I have provided **Shield** with **all service invoices** since the time of purchase.